

Assist Customer Services

WORLDWIDE 24/7 SUPPORT

CPaT's **Assist Customer Services** provides clients with support for a successful distance learning program. This includes support for students, administrators, and course developers. Our customer service is the best in the industry, offering **24/7** responsive support. Additionally, we offer content support and courseware development as part of our full customer services offering.

CUSTOMER CONTENT SUPPORT

CPaT recognizes that there is an investment and training value in customer developed content. That is why our LMS allows you to upload most client-created content for delivery online and offline, to your students. Our content support team can assist with more complicated conversion projects:

- Upon request, CPaT will assist clients with converting client presentations to distance learning courses
- CPaT can assist with enhancing customer content with new graphics, interactivity, and audio.
- Clients can upload their own developed course in HTML5/SCORM 2004 format for online and offline access.

COURSEWARE DEVELOPMENT

Our courseware developers are airline trained instructional designers. We believe that the best courseware comes from using the experience of real-world airline operations instruction.

- Expertise to develop courseware on virtually any aviation subject
- Or, collaboration with your subject matter experts (SMEs) to develop courseware

CURRENT STUDENTS & ADMINISTRATORS

GET SUPPORT

+1-832-585-8601

support@cpat.com

Monday - Friday

UTC-6 (0800-1700)

NEW CUSTOMERS

CONTACT US

www.cpat.com/contact-us

info@cpat.com

